

## Personal details

Name: **Petr Havlíček, Dip Mgmt**  
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## Profile

**Senior IT manager with leadership skills and global companies experience, IT Security professional**

**Education:** Professional Diploma in Management, Open University UK

**Total years of work experience:** 25 years

Customers orientated individual with wide applicable skills for managing large and complicated multinational teams and programs on the global scale with fluent English. A great manager, Enterprise Architect, IT Security practitioner, deep knowledge seeker and SW and life/time software developer.

- International work experience (UK, Germany, Czech Republic, Slovakia).
- Strong management and negotiation skills, currently focused on Management and IT Security.
- Strong experience with team leadership and internal/external customer communication.
- Native marketing orientated person with experience of providing digital content and live coaching sessions.
- Full-cycle SW development of applications for public, banking, telco, auto and pharma, OWASP practitioner.
- Successful background in SW development of large business solutions using C++, JavaScript, CSS, HTML and cloud DB with Big Data, DWH and Integrations.

PRINCE2, Enterprise Architecture, IT Security, OWASP and Agile/SCRUM practitioner.

**Platforms skills:** Cloud solutions (AWS, MS Azure), Microsoft Server / client (XP-11), Cisco, VMWare, Citrix, Active Directory, Kerberos, Firewall, IPS, LAN, WAN, Switches, VOIP, DNS, SQL, Oracle, VPN, Cloud in general, SharePoint, SAP/Hana, IBM Power, macOS, iOS, Android, Debian Linux, Cryptographic solutions.

**Software skills:** Confluence, JIRA, MS Teams, Office365, Microsoft Project and Visio, Lotus Notes, macOS (Pages, Numbers, Keynote), Adobe Photoshop, GIMP, Asana, Trello.

**Competencies:** Security IT Expertise, Enterprise Architecture, Senior Project Management, Coaching, People Management, Vendor Management, ICT Systems Administration, Programming and Network Administration, Web development, hosting and services running, GDPR, ISO 27000, NBU.

**Languages/standards:** C++, .NET, javascript, node.js, HTML5, CSS, ruby, Angular, REACT, SQL, mongoDB.

Married, happy father of two, sport and well being enthusiast, music performer and kid's trainer.

## Professional experience



**Jul 2017 – to date** (freelancer) – 1.7.2017 – to date

Title: **Consultant** (<https://havlicekpetr.cz>)  
Company: Petr Havlíček, Prague, Czech Republic

### **Apr2020 - May 2024 (CoolPeople - client Komerční Banka)**

Security Specialist Center of Expertise (4 years 2 months, Full time)

Freelance contract as IT Security expert for a tribe of the client, responsible for managing ITRM process, penetration tests and overall security architecture based on OWASP and ISO/internal standards. Advisory body for the business units and process driver for security risks handling. Part of Centrum of Expertise, managing 7 large squads with approx 60 team members, from .NET to the latest JAVA, Android and iOS environments. Architecture inputs for HSM and QSEAL project, both internal client facing and external suppliers single point of contact. Part of audits response team, using internal risk process management tool and Confluence/JIRA as most of delivery was driven by agile principles.

### **Oct 2019 – Feb 2020 (Axial - client innogy)**

innogy DMS Grid split, phase Blueprint (P0-1) - OpenText (5 months, Full time)

As Consultant, I managed to provide all agreed deliverables in given time frame for OpenText scope (DMS system) including newly build AWS hosting environment. All analytical documents and approvals; readiness for implementation milestone reached. This also included DPIA for existing data sets and a special re-cryptosign algorithm approach for migrated data.

### **Oct 2017 – Jun 2019 (DXC Technology - clients SKODA, Ceska sporitelna, CSOB, VZP)**

Retail Integration Lead for SKODA CZ importer (6 months, Full time)

Helping Skoda Importer business to align CRM rollout to the Group SAP. Identified a misalignment in IT and Business requirements. OWASP put in place, security API tokens (HASH) and asked to apply measurable metrics for integration tokens. This was so complicated to implement - 300+ client stations then I pushed to pause the whole "Integration program" until there will be a common architecture platform and data available with sufficient clarity and IT security assured.

Senior Project management / Security Expert for DON/Ceska sporitelna (12 months, Part time)

The project was about corporate stocks management, based in custom SW build called DON. I took the project as replacement for another PM who was fired out and I had to exchange almost all stock exchange validation integration endpoints, draw & explain OWASP and link the system to SIEM as un-secure code used. I managed a great relationship with both client and supplier of DON, I established DAMA model and API documentation and then successfully handed-over the contract to the Ceska sporitelna. After that I was providing Architecture Security Assessments and AGILE coaching and code reviews under a private contract.

Data Architect and Project manager for SKODA Data Architecture project (6 months, Full time)

The project was about blueprint of DAMA (Data Architecture Management) framework for SKODA Architect group. In the small team we managed to prepare the input to the corporate Wiki as requested by contract. The primary focus was not academical but to draw Security standards for DWH and the future EDI platform.

Enterprise Architect and Security authority for CZ offerings (CSOB, CS, TMobile, 24 months, Part time)

Acting as Advisory body for IT Architecture and Security topics on various offerings while meeting the customer as an Expert advising the best solution. DWH, Big Data, NoSQL archives and 2FA.

Security Advisory body for SW Development and advisory for PCS client (14 months, Part time)

Part time low allocation to help Angular 2 product to the proper quality level helping to apply various project mgmt tools and practices. I managed Architecture assessment, Code review and Data Integration (many client off-line applications connections) with focus on REST API with client token HASH and controlling of

GDPR pre-sales support for DXC CZ Clients and GDPR consultant ("DPO" 24 months, Full time)

This was the initial reason I joined DXC, to help in GDPR area. I as acting as GDPR expert, leader for DPIA, while helping all large accounts (12) with the contractual appendixes and meeting clients DPO and legal representatives.

#### **Jul 2017 - Sep2018 (Private clients)**

- IT Security Expert and consultant with focus on digital content, hosting services and company presentation, HR and marketing related (PPF group client)
- Programmer using latest web technologies as HTML5, javascript, node.js, Angular and ruby for web development project <http://misa.4apes.cz> ,including hosting services.
- CRM consulting services in Microsoft Dynamics 360 2016 for international customer.



**Apr 2007 – to Jun 2017** (full-time) – 4.4.2007 – 30.6.2017

Title: **GBS Senior Project Manager, Biometrics Expert** (Band 8 Grade)

Company: IBM Czech Republic, Prague, Czech Republic

- Security Lead for Watson AI and machine learning experiences linked with 2 business large deal as offering leader. Linked to dynamic web content and generation of SLA service tickets from various backend systems.
- Senior Program Manager for one of the largest IBM CEE deal, public, Biometric Program (500M USD) making ePassports/eID/ePKP documents for CZ Ministry of Interior. Infrastructure part with cryptography.
- Senior Project manager (25M USD) for ECM (developer) in 2007-2008, implementing new Oracle EBS ERP system piloting in ECM and then rolled-out to Carrefour SK.
- Senior Project manager (250K USD) at TPCA in 2007 (Automotive), factory facility with delivering of on time production software linking to the warehouse processes.



**Jan 2005 – to Jul 2007** (full-time) – 1.1.2005 – 31.7.2007

Title: **Program Manager** (4P/2B Grade)

Company: DHL Information Services, Prague, Czech Republic

- Program Manager for all Global CIS (Customer Integration Services, infrastructure) express-related projects. Responsible for customer relationship, cross-selling and up-selling CIS and ITSC products.
- CIS Global Forwarding Program Manager managing EXEL Global Forwarding activities on Worldwide level linked to management of international teams of 60+ resources, setting up the global strategy for the program.
- Project Manager for external DHL customers within CIS (HP, NCR, LEGO) for large-scaled projects while managing E2E deliverables including Lego warehouse building in Jirny.

**Feb 2003 – Dec 2004** (full-time) – 15.2.2003 – 31.12.2004

Title: **Consultant / Project Manager**

Company: NextiraOne Czech, spol. s r.o., Prague, Czech Republic



- Project manager for large Siebel implementations (utilities, Telco, bank) providing web content CRM for Severomoravska Energetika and Prazska Plynarenska customers.
- CRM consultant for Siebel data connectivity for call centres and frontend operator screens.

**Sep 2002 – Dec 2002** (contract) – 26.9.2002 – 31.12.2002

Title: **CRM Business Analyst**

Company: MERLIN, spol. s r.o., Prague, Czech Republic



- Business analyst for the company CRM product. Created white papers used mainly for a new development course.

**Jun 2001 - Jun 2002** (full-time) – 4.6.2001 – 4.6.2002

Title: **Senior C++ Software Developer / Business Analyst**

Company: AIT Group PLC, Henley-on-Thames, United Kingdom



- Focused on a solution for First Data Europe (DCOM Server) - credit cards maintaining system. Wrote specifications and business rules for the project, in link with business teams.
- Developing Portrait CRM product for bank and insurance retail sector.

**Jan 2000 - Dec 2000** (full-time) – 1.1.2000 – 15.12.2000  
Title: **System/Analyst C++ Programmer**  
Company: BSC/FSC Praha, spol. s r.o., Prague, Czech Republic



- Main developer for implementing IBM AS/400 IOCA/MODCA graphics format for the company bank sector product (under FSC branch) and for CTI DCOM server that is consumed by a company CRM solution, applied in Citi and IPB Bank.

**Nov 1998 - Dec 1999** (full-time) – 16.11.1998 – 31.12.1999  
Title: **System/Analyst programmer**  
Company: IXOS Software AG, Prague, Czech Republic



- Team Leader for FAX server implementation (DCOM generic server with many COM consuming clients) for a company DMS product IXOS Archive.

**Aug 1996 - Nov 1998** (full-time) – 2.9.1996 – 15.11.1998  
Title: **Programmer, Web designer and Web master**  
Company: Orca, spol. s r.o., Prague, Czech Republic



- Developed a system that is now running as a telegraph network in the Czech Republic.

## Education

**To-date:** **Stanford University Advanced Project Management**  
(ongoing distance learning)  
**2011:** **PRINCE2 Practitioner**  
(OGCC Certification Authority, United Kingdom)  
**2007:** **Professional Diploma in Management**  
(The Open University, UK)  
**2001:** **NVQ Advance Level 2 from English Certificate**  
(Weymouth College, Weymouth, Dorset, United Kingdom)  
**1996-1995:** **Postgraduate Special School**  
(Computer Technology - 2 semesters, Prague)  
**1995-1991:** **Secondary Special School with Graduation Exam, Prague**



## Additional skills

Driving license A, B, native influencer and open public writer/speaker.

## IT Security view

- Law 1: If there is a vulnerability, it will be exploited.
- Law 2: Everything is vulnerable in some way
- Law 3: Humans can trust when they shouldn't.
- Law 4: With innovation comes opportunity for exploitation.
- Law 5: When in doubt, see law 1

## Languages

Czech – fluent  
English – fluent/NVQ level 2 certified (I used to live in the UK)  
German/Russian – passive