

## Personal details

Name: **Petr Havlicek, Dip Mgmt**  
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## Profile

**Senior IT manager with strong leadership skills and global companies experience**

**Education:** Professional Diploma in Management, Open University UK

**Total years of work experience:** 20+ years

Customers orientated individual with wide applicable skills for managing large and complicated multinational teams and programs on the global scale with fluent English. A great Enterprise architect, IT deep knowledge seeker and SW developer.

- International work experience (UK, Germany, Czech Republic, Slovakia)
- Strong management and negotiation skills, currently focused to Program Management
- Strong experience with team leadership and internal/external customer communication
- Native marketing orientated person with experience of providing digital content and company web profiles
- Experience of full-cycle developing applications for public, banking and telecommunications
- Successful background in SW development of large business solutions using C++, JavaScript, CSS, HTML5 and cloud DB.

PRINCE2 and Agile/SCRUM practitioner.

**Platforms skills:** Microsoft Server / client (XP-10), Cisco, VMWare, Citrix, Active Directory, Firewall, IPS, LAN, WAN, Switches, VOIP, DNS, SQL, Oracle, VPN, Cloud, SharePoint, IBM Power, macOS, iOS, Android, Debian Linux, Cryptographic solutions

**Software skills:** Microsoft Office (Word, Excel, PowerPoint, Visio) Microsoft Project, Lotus Notes, Microsoft Skype, macOS (Pages, Numbers, Keynote), Siebel CRM, Microsoft Dynamics 360 CRM , Adobe Photoshop, GIMP, AutoCad, MicroStation, iMovie, Logic Pro, Microsoft Visual Studio

**Competencies:** Senior Project Management, Enterprise Architect, Coach, People Management, Vendor Management, ICT Systems Administration, Programming and Network Administration, Web development, hosting and services running, IT Security and standards, auditing

**Languages/standards:** C++, javascript, node.js, HTML5, CSS, ruby, Angular, React, SQL, mongoDB.

Married, happy father of two, sport enthusiastic, music performer and kid's trainer.

## Professional experience

**Jul 2017 – to date** (freelancer/DXC Technology) – 1.7.2017 – to date

Title: **Freelancer** (<https://havlicekpetr.cz>)  
Company: **Petr Havlíček, Prague, Czech Republic**



**Oct 2017 – to date (Havlicekpetr.cz, DXC Technology, Skoda, Ceska sporitelna)**

- IT Consulting for various clients in CIO/Security/Architecture and strategic area (ongoing)



- Retail Integration Lead for SKODA CZ importer (6 months, Full time)
- Senior Project management for DON/Ceska Sportitelna (12 months, Part time)
- Data Architect and Project manager for SKODA Data Architecture project (6 months, Full time)
- Enterprise Agile coaching, SW dev and Architecture for Ceska Sportitelna (4 months, Part time)
- Enterprise Architect and security authority for CZ offerings (CSOB, CS, TMobile, 24 months, Part time)
- Advisory body for SW development and advisory for PCS client (14 months, Part time)
- GDPR pre-sales support for DXC CZ Clients and GDPR consultant ("DPO" 24 months, Full time)

#### Jul 2017 - Sep2017 (Private clients)

- Project manager and IT consultant with focus on digital content, hosting services and company presentation, HR and marketing related
- Programmer using latest web technologies as HTML5, javascript, node.js, Angular and ruby for web development project <http://misa.4apes.cz>, including hosting services.
- CRM consulting services in Microsoft Dynamics 360 2016 for international customer.



**Apr 2007 – to Jun 2017** (full-time) – 4.4.2007 – 30.6.2017

Title: **GBS Senior Project Manager** (Band 8 Grade)

Company: IBM Czech Republic, Prague, Czech Republic

- Watson AI and machine learning experience linked with 2 business deal as offering leader. Linked to dynamic web content and generation of SLA service tickets from various backend systems.
- Senior Program Manager for one of the largest IBM CEE deal, public, Biometric Program (500M USD) making ePassports/eID/ePKP documents for CZ Ministry of Interior. Infrastructure part with cryptography.
- Senior Project manager (25M USD) for ECM (developer) in 2007-2008, implementing new Oracle EBS ERP system piloting in ECM and then rolled-out to Carrefour SK.
- Senior Project manager (250K USD) at TPCA in 2007 (Automotive), factory facility with delivering of on time production software linking to the warehouse processes.



**Jan 2005 – to Jul 2007** (full-time) – 1.1.2005 – 31.7.2007

Title: **Program Manager** (4P/2B Grade)

Company: DHL Information Services, Prague, Czech Republic

- Program Manager for all Global CIS (Customer Integration Services, infrastructure) express-related projects. Responsible for customer relationship, cross-selling and up-selling CIS and ITSC products.
- CIS Global Forwarding Program Manager managing EXEL Global Forwarding activities on Worldwide level linked to management of international teams of 60+ resources, setting up the global strategy for the program.
- Project Manager for external DHL customers within CIS (HP, NCR, LEGO) for large-scaled projects while managing E2E deliverables including Lego warehouse building in Jirny.

**Feb 2003 – Dec 2004** (full-time) – 15.2.2003 – 31.12.2004

Title: **Consultant / Project Manager**

Company: NextiraOne Czech, spol. s r.o., Prague, Czech Republic



- Project manager for large Siebel implementations (utilities, Telco, bank) providing web content CRM for Severomoravska Energetika and Prazska Plynarenska customers.
- CRM consultant for Siebel data connectivity for call centres and frontend operator screens.
- Siebel Certified consultant for CRM implementation.

**Sep 2002 – Dec 2002** (contract) – 26.9.2002 – 31.12.2002

Title: **CRM Business Analyst**

Company: MERLIN, spol. s r.o., Prague, Czech Republic



- Business analyst for the company CRM product. Created white papers used mainly for a new development course.



**Jun 2001 - Jun 2002** (full-time) – 4.6.2001 – 4.6.2002

Title: **Senior C++ Software Developer / Business Analyst**

Company: AIT Group PLC, Henley-on-Thames, United Kingdom

- Focused on a solution for First Data Europe (DCOM Server) - credit cards maintaining system. Wrote specifications and business rules for the project, in link with business teams.

- Developing Portrait CRM product for bank and insurance retail sector.

**Jan 2000 - Dec 2000** (full-time) – 1.1.2000 – 15.12.2000

Title: **System/Analyst C++ Programmer**

Company: BSC/FSC Praha, spol. s r.o., Prague, Czech Republic



- Main developer for implementing IBM AS/400 IOCA/MODCA graphics format for the company bank sector product (under FSC branch) and for CTI DCOM server that is consumed by a company CRM solution, applied in Citi and IPB Bank.

**Nov 1998 - Dec 1999** (full-time) – 16.11.1998 – 31.12.1999

Title: **System/Analyst programmer**

Company: IXOS Software AG, Prague, Czech Republic



- Team Leader for FAX server implementation (DCOM generic server with many COM consuming clients) for a company DMS product IXOS Archive.

**Aug 1996 - Nov 1998** (full-time) – 2.9.1996 – 15.11.1998

Title: **Programmer, Web designer and Web master**

Company: Orca, spol. s r.o., Prague, Czech Republic



- Developed a system that is now running as a telegraph network in the Czech Republic.

## Education

To-date: **Stanford University Advanced Project Management**  
(ongoing distance learning)

2011: **PRINCE2 Practitioner**  
(OGCC Certification Authority, United Kingdom)

2007: **Professional Diploma in Management**  
(The Open University, UK)

2001: **NVQ Advance Level 2 from English Certificate**  
(Weymouth College, Weymouth, Dorset, United Kingdom)

1996-1995: **Postgraduate Special School**  
(Computer Technology - 2 semesters, Prague)

1995-1991: **Secondary Special School with Graduation Exam, Prague**



## Additional skills

Driving license A, B, native influencer and speaker.

## Languages

Czech – fluent

English – fluent/NVQ level 2 certified

German/Russian – passive